

Report to: STAR Joint Committee
Date: 9th August 2017
Report for: For Discussion
Report of: Head of Strategic Procurement

Report Title

New STAR Procurement Performance Measures (5-STAR)

Summary

The purpose of this report is to provide the STAR Joint Committee with the 2017-18 Q1 performance measures for STAR Procurement

Recommendations

The recommendation of this report is that the Joint Committee notes the contents of the report and discusses its contents

Contact person for access to background papers and further information:

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Background

| | |
|---------------------------|------|
| Financial Impact: | None |
| Legal Impact: | None |
| Human Resources Impact: | None |
| Asset Management Impact: | None |
| E-Government Impact: | None |
| Risk Management Impact: | None |
| Health and Safety Impact: | None |

Consultation

No public consultation required

Reasons for Recommendation(s)

The report provides the STAR Joint Committee with details of STAR Procurement's current performance in line with the new 5-STAR measures which replace the former Balanced Scorecard approach to KPIs

1. 2017-18 Q1 Performance

- 1.1 Details of STAR Procurement's 2017-18 Q1 performance against the new 5-STAR measures is given in Appendix 1

2. Recommendations

- 2.1 The Joint Committee notes the contents of the report and discusses its contents

Report Appendices

- 1. New STAR Procurement Measures (5-STAR) 2017-18 Q1



| 5 STAR Measure | Target | Quarter One Achieved |
|---|------------------|--|
| Commercial | | |
| Cash Savings | Target: £4.2m | £2,410,792 (57% of target) |
| Income Generation | Target: £150,000 | £138,000 signed SLAs |
| Procurement Activity | Benchmarking | 70 new contracts commenced 145 in pipeline and out to procurement |
| Communities | | |
| Social Value –jobs | Reporting | <ul style="list-style-type: none"> 8 employment opportunities worth circa £100k 10 apprenticeship/training opportunities worth circa £68k From contracts awarded in Q1 Case studies to demonstrate Social Value achievement ready for website |
| Contracts resulting in measureable social value | Target 50% | 25% (50% of target) |
| Average social value evaluation weighting | Target 10% | 8% Average on tenders issued in Q1 |
| Local suppliers registered on The Chest | Benchmarking | 5731 registrations as at 1 st April 2017 |
| Collaboration | | |

| | | |
|--|--------------------------|---|
| Collaborative contracts | Benchmarking | 24% of total activity |
| Number of SLA's | Reporting – Number/Value | 7 SLA's signed valued at £138k |
| Category Strategies | Reporting - Status | People Professional and Place Strategies finalised and launched in Q1 |
| Compliance | | |
| STAR delivered internal stakeholder training on compliance | Reporting | Total 28 hours |
| Team Continual Professional Development | Reporting | Total 271 hours |
| Champions | | |
| Online reach - Website | Reporting | 10,169 page views |
| Online reach - Twitter | Reporting | 428,700 impressions |
| LinkedIn | Reporting | STAR LinkedIn account launched 30 th June 2017 |
| STAR delivered external stakeholder events | Reporting | 65 hours of events delivered to include: <ul style="list-style-type: none"> • Meet The Buyer (87 STAR-specific supplier appointments) • Tendering & Social Value supplier workshops at Meet the Buyer event) • Commissioning Academy Cheshire & Warrington • Wirral Leadership Academy • Highland Council, Aberdeen City & Aberdeenshire • MCC Learning and Best Practice • Business Growth Hub supplier-focussed Textbook Tendering & Social Value training |
| Praise and Recognition | Reporting | 17 STAR Colleagues praised and recognised for their efforts |